

November 19th 2008

Imitation Products

Dear Valued Customers,

Mikasa Japan is well aware of look a like imitation machines that have appeared at shows and on the internet. These machines are lower-end, cheap imitations and not genuine Mikasa.

Mikasa has no connection or relationship with these copycat manufacturers. These manufacturers do not provide any machines for us nor are they licensed to produce machines on behalf of Mikasa.

All Mikasa products are proudly manufactured at our Japanese factories under strict quality control standards and internal quality assurances in line with our ISO 9001 & ISO 14001 certifications.

We are concerned that customers may purchase such machines in good faith and experience poor product quality and short component life reflecting negatively on the Brand name "Mikasa".

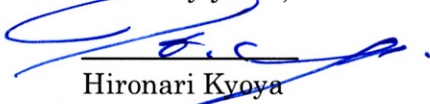
We are currently evaluating all our legal options to aggressively pursue these copycat manufacturers to stop infringements and protect you, our loyal customers.

We continue to believe in superior quality products and service for years of product satisfaction. Rest assured, we will protect our brand equity with all means.

Our intent is to create some awareness. When considering equipment, look for the "Made in Japan" label. Together we can successfully fight against product infringements and these "copycat" manufactures.

We sincerely thank you for your past and continued support.

Sincerely yours,



Hironari Kyoya

President

